



ALL-IN-ONE SOLUTION FOR FACILITY UPKEEP IN THE SOUTHEAST.

Ensuring every location is always maintained according to our stringent quality standards with a 100% service delivery guarantee



TURNKEY FACILITY MAINTENANCE (TFM)

A locally owned, full-service janitorial company that specializes in office buildings, schools, churches and retail. The cornerstone of TFM is an emphasis on relationships, both with employees and customers.

At TFM, excellence is a result of detailed communication with our employees and actively listening to our customers' needs. We invite you to take a closer look at TurnKey Facility Maintenance.

“We are what we repeatedly do. Excellence, then, is not an act, but a habit.” -Aristotle

Serving Various Asset Classes

Anywhere in Gainesville, GA



Office
Buildings



Bank
Branches



Health Care
Facilities



Manufacturing
Facilities



Government
Facilities



Retail
Developments



Warehouses



Distribution
Centers



Laboratories



Energy
Facilities



Educational
Buildings



Religious
Facilities

Trusted by World-Class Companies

PMRG | PM Realty Group

Ameris
Bancorp.

BRICCO
CONSTRUCTION COMPANY

PROVIDENCE BANK

VANTAGE
REALTY PARTNERS

M'WHIRTER REALTY PARTNERS

Colliers
INTERNATIONAL

fieldale farms
corporation

LYNX

FLIR

SUNTRUST

GEORGIA
POWER

THE
SIMPSON
COMPANY
REAL ESTATE

DINERMAN
GROUP

First Citizens Bank

BANK OF AMERICA

Pittman
DENTAL LABORATORY

Ford

MMG | meridian
management
group

100

COMMERCIAL
PROPERTIES

5M+

SQUARE
FEET

97%

CUSTOMER
RETENTION

“We have used Turnkey to clean our facility for many years and have always been completely satisfied with their performance. They do an excellent job, are always dependable and offer competitive rates in our area.”

DAVID COKER
Regional Vice President
XPO Logistics

“I highly recommend this company, management and staff. I can count on Turnkey for other unforeseen cleaning issues especially during COVID-19 crisis. I have outstanding ease of service from all employees and management.”

SHELIA SABENS
Facilities Manager
LGE Community Credit Union



Why TURNKEY?



Customer Focused

- TFM is owned and operated with a customer and employee first mindset. Our guiding principle is simple - “Excellence in cleaning and customer service—every time!”
- TFM wants our clients to experience the difference that clean makes. TFM is thorough in how we clean so our customers can have peace of mind and the satisfaction of the job being done right every time.



A TRUSTWORTHY TEAM

- Performance based compensation and an emphasis on relationships produce a highly motivated cleaning staff that will treat your property with the utmost care.
- Research based strategy training and on the job mentor based training means you can expect excellent results from our well-trained employees.
- Rigorous background checks and strict code of ethics ensure trustworthy cleaners are in your building.



CONSTANT COMMUNICATION

- A continual feedback loop guarantees that you will receive quality service that is customized to meet your unique needs on an ongoing basis
- Supervisors provide real time, next day communication for all property related issues, so that you will never have to worry.
- Managers are empowered to resolve all customer issues whenever they arise, day or night.

CUSTOMER FOCUS | TRAINING | BACKGROUND CHECKS | REAL-TIME FEEDBACK | INSTANT ISSUE RESOLUTION

Our Services



NIGHTLY CLEANING

Our highly-trained and friendly staff specializes in office, medical, church, bank, industrial, and retail facilities.

DAY PORTER SERVICES

We offer day porter services at all facilities for cleaning and light maintenance, leaving your building neat, clean and safe.



PRE/POST CONSTRUCTION CLEANING

Our trained team clean facilities top to bottom after construction is complete, making your workload, so much lighter.

PRESSURE WASHING

We offer chemical and chemical-free pressure washing.



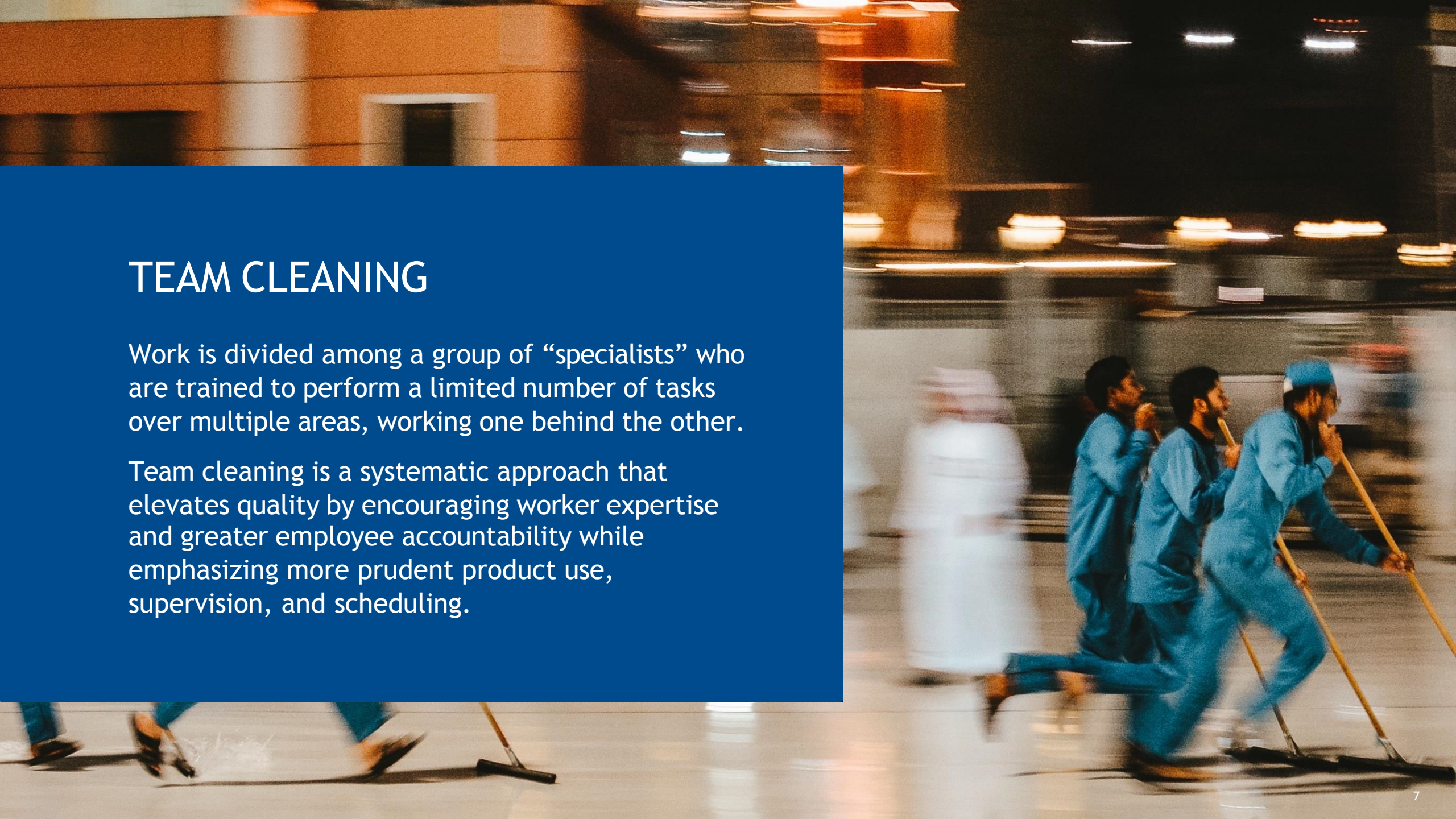
FLOOR TREATMENTS/ CARPET CLEANING

Our floor specialists handle stripping, refinishing, waxing, and polishing. We also offer Bonnet style and steam cleaning for carpets.

TEAM CLEANING

Work is divided among a group of “specialists” who are trained to perform a limited number of tasks over multiple areas, working one behind the other.

Team cleaning is a systematic approach that elevates quality by encouraging worker expertise and greater employee accountability while emphasizing more prudent product use, supervision, and scheduling.





MEET THE TEAM



John Winfrey

Director of Operations, Principal
JWINFREY@TFM-USA.COM

ALL THINGS OPERATIONS, INCLUDING CONTRACT MANAGEMENT, STRATEGIC PARTNERSHIPS WITH VENDORS, POLICIES & PROCEDURES, FACILITY OPERATIONS, ESCALATED REGIONAL ITEMS, AND PROPERTY TAKEOVERS.



Sammy Roberts

Operations / Client Relationships
SROBERTS@TFM-USA.COM

NEW AND EXISTING CLIENT RELATIONS, EMPLOYEE MATTERS, REGIONAL PROPERTY REPORTS, BUDGETS, VENDOR MANAGEMENT, AND PROPERTY SUPPORT.



Jeff Williams

Regional Sales Manager
JWILLIAMS@TFM-USA.COM

NEW BUSINESS DEVELOPMENT. CUSTOMER RELATIONS. ANALYZING NEW MARKETS FOR TURNKEY TO ENTER. ATTRACTING NEW TALENT TO JOIN TURNKEY. STRATEGIC RELATIONSHIPS WITH NEW VENDORS, CUSTOMERS.



Donna Bartell

Administrative Assistant / Office Manager
DBARTELL@TFM-USA.COM

BILLING, OFFICE MANAGER, HR AND PAYROLL, COLLECTIONS, VENDOR RELATIONS.



Davidson Winfrey

Warehouse Manager, Supply Specialist, Logistics
SUPPLIES@TFM-USA.COM

MANAGES CORPORATE SUPPLY ACCOUNTS AND REIMBURSEMENTS, SETUP OF NEW NATIONAL ACCOUNTS WITH SUPPLIERS. OVERSEES WAREHOUSE INVENTORY AND LOGISTICS



Tati Amaral

Assistant Operations Manager
TAMARAL@TFM-USA.COM

ASSIST WITH ALL ASPECTS OF OPERATIONS INCLUDING STAFFING NIGHTLY AND ONE-TIME JOBS, SCHEDULE MANAGEMENT, QUALITY CONTROL, STAFF ONBOARDING



Neide Relva

Area Manager
NRELVA@TFM-USA.COM

AREA MANAGER, OVERSEEING STAFF, STAFF MANAGEMENT, QUALITY CONTROL, ASSISTS WITH DAILY OPERATIONS.



Bryan Brinson

Principal
BRYAN@TFM-USA.COM

FINANCIAL REPORTING, VENDOR RELATIONS, STRATEGIC PARTNERSHIPS, TALENT ACQUISITION, LEGAL MATTERS, OVERSEES TURNKEYS EXPANSION INTO ADDITIONAL MARKETS, CORPORATE GROWTH

ENHANCING LIFESTYLES, BUILDING COMMITMENT TO FACILITY EXCELLENCE

We will prioritize any work order requests or customer service issues!

| INFO@TFM-USA.COM